

Service

Company:

Movendo Technology (www.movendo.technology) is a young innovative medical company focusing on the design and production of cutting-edge robotic technologies for physical rehabilitation. Movendo is a spin-off of the Italian Institute of Technology (www.iit.it), a research center leader in robotics, neuro-science, nanotechnology, renewable energies, graphene, and computation.

Movendo Technology has been funded by Sergio Dompé president of Dompé Farmaceutici Spa, a leading Bio-Pharmaceutical company.

Service Employee position:

The candidate will have to:

- install and repair our medical devices, handle customer requests, dispatch spare parts and carry out repairs
- conduct a top-level service for our customers increasing Movendo brand awareness
- maintain accurate service logs and records, fulfilling standards for medical devices

We match with people who:

- high school diploma (technical institute)
- have at least a basic knowledge and experience of network management,
- have a good knowledge of English, other language skills are an asset,
- have a good attitude to operative activities needed to maintain complex devices (hardware, software and electronics),
- are good users of Microsoft Office
- License B (car)

- are flexible to travel in Italy, in Europe and USA, 60% of the time with flexible hours,
- have good communication skills and ability/willingness to integrate into a multidisciplinary work group,
- have a positive and open mindset and easily cope with changes,
- have a strong customer orientation and communicate transparently,
- have a distinctive quality awareness and are ready to achieve outstanding performances and
- are flexible and keep a clear head even under pressure



Previous experience as a service employee of complex devices (hardware, software and electronics), would be considered an asset.

Application procedure:

Interested applicants should submit in electronic form their CV outlining experience and qualifications, and a statement of interests and plans to career@movendo.technology, stating "SERVICE" in the subject of the e-mail. Please apply by August 12nd, 2020.